

RECEIVED

NOV 01 2004

PUBLIC SERVICE
COMMISSION

October 27, 2004

Re: Proposed rate changes

Public Service Commission
211 Sower Blvd.
P.O. Box 615
Frankfort, KY 40602

Dear Sir or Madam:

This letter is a request to NOT let this proposed rate increase 100%. I understand every utility has increased or will ask for increases, but 100% increase is ridiculous!

I propose like other gas or utility company to have a base rate or flat rate to compensate for part of the increase. I have a gas bill with Delta Gas with my business in town and they have a flat rate year round and sent monthly. We only have a furnace that is gas so I have a choice of either having it turned off by the gas company or pay this minimum fee. Through K. Petroleum, at home, we don't receive a bill until 5-6 months later and it's a huge bill because it's always with the first month that we would use heat. I do have other gas appliances, water heater and dryer and 2 furnaces. I have attached copies of our old bills.

They're several problems that also need to be addressed concerning this account.

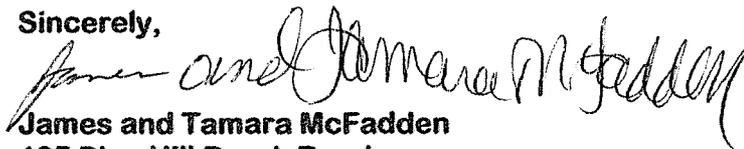
We also don't have emergency contact phone numbers on our statements, when the heat goes out that's a problem. The heat has been consistent this last year, but in the past it was a main problem when the temperature dropped below 25 degrees. We would go 2-5 days without heat. We have 3 children and that was a big problem.

Last year we had a \$400.50 gas bill and if that 100% increase goes into effect then my bill will soar to \$800.00 plus. I cannot afford this rate or bill and I will have to find another source of heat plus shut down 1/2 of my house. There are a lot of elderly people in our neighborhood that this will definitely financially hurt who have a limited income.

As a consumer, I am begging for you to do a thorough investigation into this increase and figure out a better solution we can all live with.

I also request in writing that this 100% proposal not be granted.

Sincerely,



James and Tamara McFadden
105 Pine Hill Brock Road
London, KY 40741
606-864-9180 daytime 606-864-8977 home

Invoice

K. Petroleum
420 Richmond Road
Manchester, KY 40962

DATE	INVOICE #
12/19/2002	392

BILL TO
Jimmy McFadden
105 Pine Hill Brock Road
London, KY 40741

pd 11-23-00 559 306

DESCRIPTION	AMOUNT
Thank you for your payment.	0.00
Last Cycle: 4374 CURRENT CYCLE: 486.6	369.00
<i>I understand that I have more gas appliances than most customers & my gas bill is large, but therefore, I do not like that we get 8 months worth of gas on one bill. I'm just assuming that this bill is for May thru Dec, the statement does not show for what months. but that's what I'm paying for.</i>	
Total	\$369.00

Called 11-23-00 no heat. no gas. thought they had it fixed, we had no hot water yesterday, no heat since 1:00am. Backs out, Craig Pass. by gas.

K PETROLEUM, INC.
535 Town Branch Road
Manchester, KY 40962
606-598-8428

SERVICE AT:
November 9, 2000

Jimmy McFadden
105 Pine Hill Brock Road
London, KY 40741
606-864-8977

BILLING DATE:
November 9, 2000

Previous meter reading: 200.5 mcf

June 9, 2000

Current meter reading: 210.7 mcf

November 8, 2000

Gas used: 10.2 mcf

Gas price: \$6.00 per mcf

AMOUNT DUE: \$61.20

Payment is due: November 30, 2000
Thank you for your prompt payment.

If payment is not received within 5 days after due date, 1.5% of balance due will be added to your account.

If you have any questions or comments about this bill, please call Miranda at the Manchester office.

Please cut along this line and send the bottom of this statement along with your check or Money Order. Please add your phone if it is not listed.

pd 11/11/00 OK # 11/11/00

Payment every 6 months for the summer is fine but no one wants a 3 or 6 month payment for the winter months that's why the winter months for me. I would like to see a 1.5% of balance impossible for the elderly.

Invoice

K PETROLEUM INC
420 RICHMOND ROAD
MANCHESTER, KY 40962

Date	Invoice #
5/7/2004	133

Bill To

JIMMY MCFADDEN
105 PINE HILL BROCK RD
LONDON, KY 40741

Invoice

K PETROLEUM INC
420 RICHMOND ROAD
MANCHESTER, KY 40962

Date	Invoice #
3/18/2004	108

Bill To

JIMMY MCFADDEN
105 PINE HILL BROCK RD
LONDON, KY 40741

Description	Amount
Thank you for your payment.	0.00
READINGS FOR MARCH - MAY 680.9 701.5 LAST CYCLE: 20.60 X 7.5	0.00 154.50
<i>pd 6-2-04 S.F. 15.0</i>	
Total	
\$154.50	

PAYMENT IS DUE WITHIN 10 DAYS OF RECEIPT.

Description	Amount
Thank you for your payment.	0.00
READINGS FOR FEB - MAR 666.3 680.9 LAST CYCLE: 14.60 X 7.50	109.50
<i>pd 1-8-04 S.F. 23.0</i>	
Total	
\$109.50	

PAYMENT IS DUE WITHIN 10 DAYS OF RECEIPT.

Invoice

K. PETROLEUM INC
 420 RICHMOND ROAD
 MANCHESTER, KY 40962

Date	Invoice #
12/29/2003	46

Bill To
 JIMMY MCFADDEN
 105 PINE HILL BROCK RD
 LONDON, KY 40741

Bill To
 JIMMY MCFADDEN
 105 PINE HILL BROCK RD
 LONDON, KY 40741

Invoice

K. PETROLEUM INC
 420 RICHMOND ROAD
 MANCHESTER, KY 40962

Date	Invoice #
2/17/2004	76

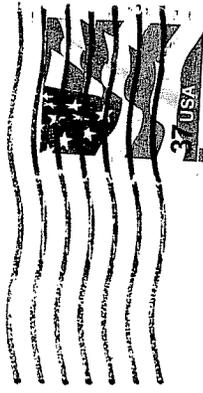
Bill To
 JIMMY MCFADDEN
 105 PINE HILL BROCK RD
 LONDON, KY 40741

Description	Amount
Thank you for your payment.	0.00
READINGS FOR OCT 15TH - DEC 15TH OCT \$89.0 DEC 612.9 LAST CYCLE: 23.90 X 7.50	179.25
<i>1-16-04 10-91-1 PD</i>	
Total	\$179.25

Description	Amount
Thank you for your payment.	0.00
READINGS FOR DEC - JAN 612.9 629.6 LAST CYCLE: 16.70 X 7.50=	125.25
READINGS FOR JAN - FEB 629.6 666.3 LAST CYCLE: 36.70 X 7.50	275.25
<i>1-21-04 05-0017 10-8-0 PD</i>	
Total	\$480.50

PAYMENT IS DUE WITHIN 10 DAYS OF RECEIPT.

Mrs. Tammy McFadden
105 Pine Hill Brock Rd.
London, KY 40741



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PUBLIC SERVICE
COMMISSION

Public Service Commission
P.O. Box 6015
Frankfort, KY 40602

Xurgent

40602+0615 07

